

USER MANUAL

OZ-ATOM-i-22-Life

SMART DOOR LOCK



Note:

- Please carry the mechanical key with you or keep it in a safe place outside for emergency use.
- Read this manual carefully before installation and keep it safe for future reference.



Scan QR
Code to
access
website



DOWNLOAD NOW



Fingerprint



Password



OzoLife
Mobile App



Emergency
Key



RFID
Card



Doorbell



Inbuilt
Camera

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INTRODUCTION

Thank you for purchasing our product. Please read this manual before using the product.
 This manual includes the product warranty. To receive the warranty, please fill in the warranty card with your details, contact information, and date of installation.
 Product features and design may change without prior notice to improve quality.

The images in this manual are for reference only and are used for description and instructions.
 The types and colors may vary depending on the product model.

Safety Caution

-  **Do not spray water directly on the product while cleaning.**
 Water entering the product can cause malfunction or abnormal operation.
-  **Do not dismantle the product yourself.**
 Doing so may cause it to malfunction or stop working properly.
-  **Do not place flammable items, such as a gas lighter, near the product.**
 This may lead to malfunction or abnormal operation.
-  **After installing the product, make sure to completely seal any holes in the door.**
 Unsealed holes may pose a risk of intrusion.
-  **Do not use the product in places exposed to water.**
 As the product is not water- or dust-proof, exposure may lead to short circuits and malfunction.
-  **Do not use the product in areas with direct sunlight or high temperatures.**
 This may cause malfunction or abnormal operation.
-  **Do not install the product in locations where water, snow, or rain can enter.**
 This may lead to malfunction or abnormal operation.
-  **Do not hit, impact, or modify the product.**
 This may result in malfunction or abnormal operation.
-  **When replacing batteries, replace all of them with new ones.**
 Using old and new batteries together may reduce the product's lifespan.
-  **Use only alkaline batteries.**
 Using rechargeable batteries may cause the product to malfunction.

Caution

Since this is a keyless door lock, some parts of the lock may get damaged in case of a malfunction.
 Users should be familiar with how to use the manual locking and unlocking device in case of an emergency.
 Voltage: DC 6V
 Be cautious! Incorrect battery installation may cause leakage or explosion.
 When the battery is low, replace all batteries. DO NOT mix old batteries with new ones.
 Sensor operating temperature: 60°C (±10°C)

INTRODUCTION

Special Note Before Installation

- Ensure all necessary safety measures are in place before starting installation to prevent damage to property or injury to persons.
- Accurate door preparation is essential for proper installation, correct lock functioning, and overall product security.
- Any deviation from the given specifications or misalignment can lead to performance issues or security breaches.
- The product images in this document are for reference and representation only; the actual product may differ.
- Check the door's level and alignment before installing the product.

Do's

- The admin/master access should always be used by the main owner of the house. Only the owner should activate or deactivate it.
- Always change the default factory password (in applicable models) immediately after installation.
- Inserting batteries in the wrong direction or with incorrect polarity may cause leakage or damage.
- Always insert batteries as per the correct polarity (+/-) marked in the battery compartment.
- Keep the master password safe. If you forget the master password, please contact our helpline for assistance.
- Keep the mechanical key safe. These keys cannot be reproduced. In case of a lost key, contact our helpline for support.
- Always clean the product with a soft, dry cloth.
- When changing batteries, replace all old batteries with new ones.
- Mixing old and new batteries may cause the product to malfunction.
- Use alkaline batteries only.
- Do not use rechargeable batteries, as they may cause product malfunction.

Don'ts

- Do not dismantle the product yourself. Always seek help from a certified service technician, as improper handling can damage the product and cause it to malfunction.
- Do not insert batteries with reversed polarity. Always check and match the battery polarity (+/-) with the markings on the product. Incorrect insertion can lead to leakage or rupture.
- Do not install, disassemble, or repair the product without assistance from a certified service technician.
- Do not apply excessive impact or force to the product.
- Do not spray water directly when cleaning the product. Water entering the product may cause malfunction or abnormal operation.
- Do not install the product in areas directly exposed to outdoor conditions.
- Do not allow dew condensation to enter the product. Moisture buildup may cause malfunction. Ensure proper ventilation or use weather stripping to reduce condensation.

User Instructions

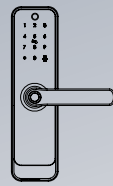
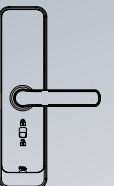
- Please read all safety and operating instructions before installing the product.
- To maintain secure access, change your password regularly.
- Only use new batteries. Be aware that battery leakage can damage or cause the product to malfunction.
- Replace all batteries when prompted by the low battery indication. Do not reuse old batteries.
- Installation must be carried out by an Ozone service professional.
- Disassembly, attempted repairs, rework, or reverse engineering are strictly prohibited without written consent and approval from Ozone, except during normal installation by a certified Ozone service professional.
- Clean the product using only a dry microfiber cloth.
- Do not insert or press any buttons with pins or sharp objects.
- Do not use or rely on this product for any purpose other than as a digital door lock, as described in this guide.
- This product has not been tested for exposure to external weather conditions. Avoid contact with water.
- It is designed for use in weather-protected outdoor or indoor areas and for domestic applications only.
- Do not expose the product to strong shocks or vibrations.
- Keep the filled-out warranty certificate and purchase invoice, as they are required for all warranty-related claims.
- The information in this user guide is subject to change without notice.

Important:

This product must be installed by an Ozone professional. If the product is installed by anyone other than an Ozone professional, the warranty will be void. Ozone reserves the right to charge for services on out-of-warranty products.

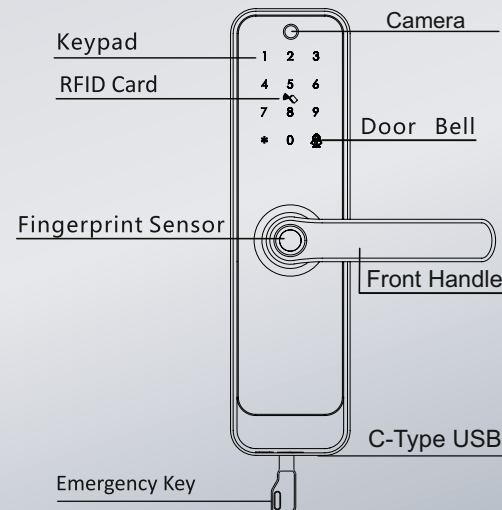
1 Packaging Accessories

Please check the packaging box and all accessories when you receive the lock.

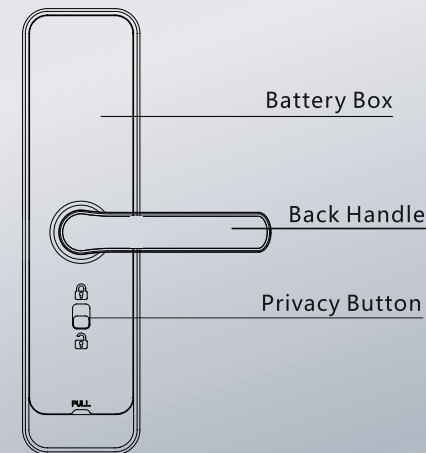
a  1 Pcs Front Panel	b  1 Pcs Back Panel	c  1 Pcs Mortise	d  1 Pcs Strike Plate	e  1 Pcs Strike Box
f  1 Pcs M5x60	g  1 Pcs M5x40	h  1 Pcs Spindle	i  4 Pcs ST4x20	j  2Pcs RFID Card
				k  2 Pcs Emergency Key

2 Product Overview

FRONT PANEL



BACK PANEL



Passage Mode & Bell Function

To open the door, enter the correct password, use an RFID card, or scan your fingerprint.

If you want to keep the door unlocked for a longer period, press the number "5" to activate Passage Mode. This will keep the lock in an always-open state. To cancel this mode, enter any valid password.

To use the Bell Function, press the "#" button to ring the bell.

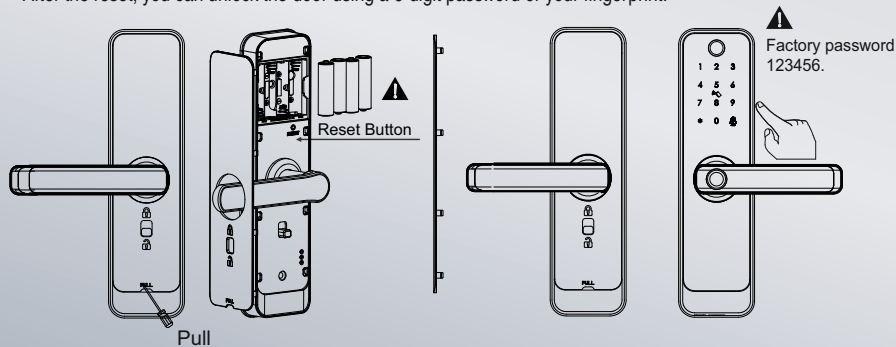
3 SYSTEM INTRODUCTION

Material	Aluminum Alloy,ABS
Available Color	Black
Door Thickness	30-80mm
Battery Life	3500 times normal unlock (6-9 months)
Power Supply	DC6V:4pcs AA alkaline batteries
Static Current	≤50uA
Dynamic Current	<200mA
Unlock Way	OzoLife App, Fingerprint, RFID Card, Password & Emergency Key
Unlock Time	1~1.5 seconds
Working Temperature	-20°C to 50°C
Working Humidity	10-95%
Factory Password	Factory master password:123456,after configuration,it will be invalid
Available Mortise	45-85mm
Virtual Password	Available
User Capacity	RFID Card+Password+Fingerprint: 300 groups,9 groups administrators.

4 Reset to Factory State

⚠ Attention

A reset button is located on the back of the rear panel.
To restore the lock to its factory settings, press and hold the button for 5 seconds until you hear a sound.
After the reset, you can unlock the door using a 6-digit password or your fingerprint.

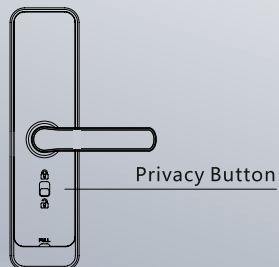


Privacy Locking Function

⚠ Attention

There is a privacy button located on the back panel.
Pull the button upward until you hear the "locked" sound to activate the deadlock feature.
Once activated, only the administrator can unlock the door. Passwords or cards used by other users will not work.

To cancel this function, pull the button downward until you hear the "unlocked" sound.



5 Information and Safety Warnings

This manual is designed to help you understand the functions and usage of the OZ-ATOM-i-22-Life lock.
Please read and follow the instructions carefully, and pay attention to all important information provided throughout the manual.
Refer to this manual before using the lock.
If you have any questions not covered in this manual or need non-routine assistance, please contact our customer service hotline (+91-9310012300) or reach out through the FAQ section.

⚠ GENERAL USAGE

- This lock should only be used as instructed in this manual.
- Before installation, check that all parts are included. If any parts are missing, please contact our service representative.
- The default factory password is **123456**.
- There is a protective film on the front touch panel. If it gets scratched, please remove it.
- Use **four AA batteries**. Do not mix old and new batteries. Do not insert anything other than the specified batteries.
- Before installation, make sure all surfaces are flat and level. Installing the lock on a warped or uneven door may cause it to malfunction or stop working entirely.
- When cleaning the lock, do not apply cleaner directly to it. Use a soft, non-abrasive cloth dampened with clean water or a mild cleaner.

Shock Warning:

Do not let water or any other liquids come in contact with the electrical parts of the lock.

PRODUCT FEATURES

- Multiple ways to access: Fingerprint, Password, RFID card, Ozolife app & Emergency key.
- Fingerprint: Advanced semiconductor sensors with 360 scanner.
- Anti-Theft Password: Keypad with code scrambling feature. Before correct password user can input 12 digital which can avoid password peeping.
- Dual combination mode: Fingerprint mode (Only common user), fingerprint + password, fingerprint + RFID card, password + RFID card mode, After this setting dual combination will be required to access the lock at same time to open the door, which suitable for high security access.
- Admin /User management: Master has the right to make different user. Lock can have 9 master users (can be fingerprint, password or RFID card). Total user capacity is 300.
- Door Bell: When lights are off " #" can be used as door bell.
- External power supply: Can use power bank with 5V for emergency power supply.

6 We are getting ready to begin the installation process.

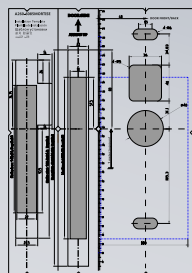
6.1 Line Drawing

To mark the correct spot for drilling holes on the door, follow these steps:

1. Draw a horizontal center line on both sides of the door, 1 meter above the ground.
2. Fold the hole template and align the handle's center line with the horizontal line drawn on the door.
3. Once aligned, use the template to mark the hole positions on the front and side of the door.

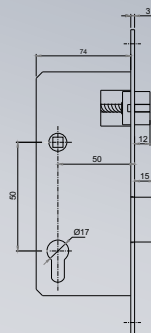
I hope this helps! Feel free to reach out if you have any questions.

Draw Center Line



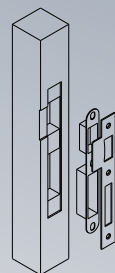
Drill Holes Using the Template

Step 1



Fix the Mortise Lock Body

Step 2



Install the Strike Plate

Step 3

Operation

7 Installation

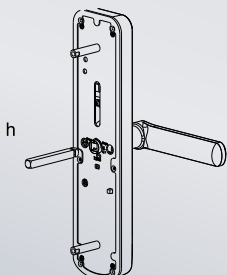
7.1 "Please turn the handle."

Front Panel:

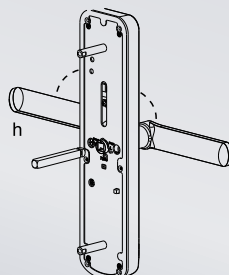
Instructions:

Adjust the handle to match the direction in which the door opens, as indicated on the front panel.

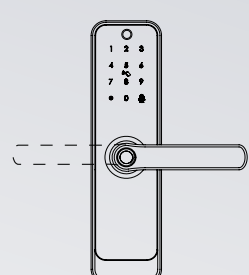
1. Loosen the screw.
2. Adjust the handle direction according to the door's opening direction to ensure proper functioning.
3. After adjustment, securely tighten the screw again.



1. Loosen the screw.



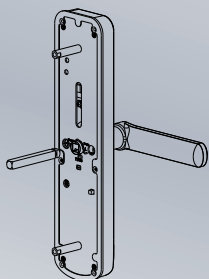
2. To open the door, turn the handle to the left. To open it from the other side, turn the handle to the right.



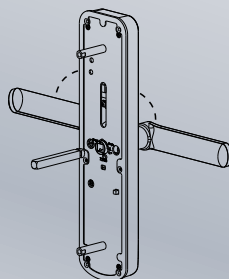
3. Reinstall the screw after adjusting the handle direction.

Back Panel:

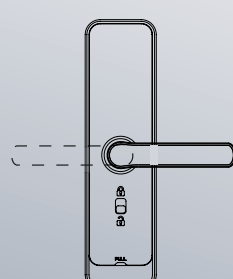
1. Loosen the screw.
2. Adjust the handle direction to match the door's opening direction.
3. Reinstall the screw after making the adjustment.



1. Loosen the screw.



For left-side opening, turn the handle to the left. For right-side opening, turn the handle to the right.

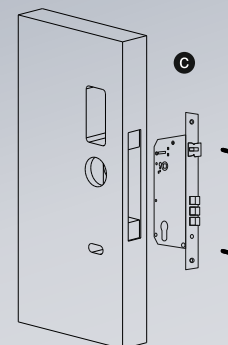


3. Once the handle direction is correctly adjusted, firmly tighten the screw to secure it in place.

8 INSTALLING THE LOCK

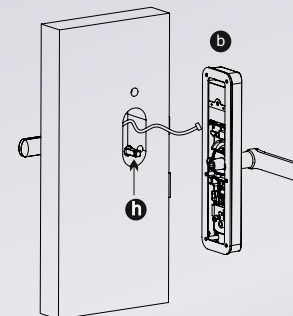
8.1 Assemble the Mortise

"Insert the mortise (©) into the slot that has been drilled according to the template specifications."



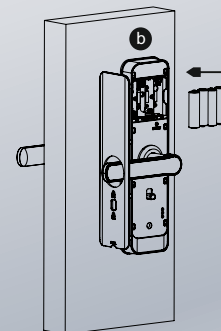
8.3 Connect the Cable

Insert the spindle into the mortise, thread the cable through the hole, and connect it to the PCB board.



8.5 Assemble the Battery Box

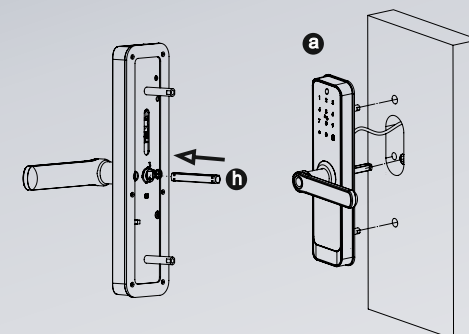
Insert four AA alkaline batteries into the battery compartment, then securely close the battery box cover.



8.1 Assemble the Front Panel

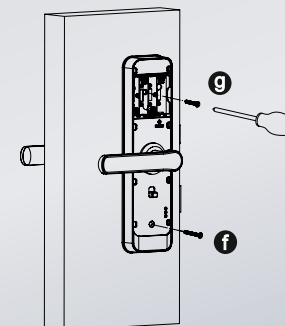
8.1.1 Press the spindle (h) firmly into the handle hole.

8.1.2 Secure the front panel (a) onto the door and thread the cable through the designated hole.



8.4 Fix the Lock Panel

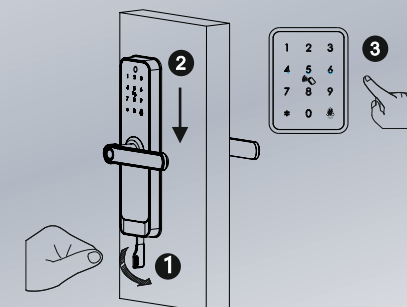
Secure the back panel to the front panel using the two long screws.



8.6 Adjust the Lock Panel

After installation, adjust the lock panel and ensure all screws are tightly secured.

Test the default password 123456, turn the key, and press the handle to open the door.



Operation Steps

Before using the lock, please register the master password, RFID card, or fingerprint.

Follow the steps below to get started:

1. INITIALIZATION

1

Press and hold the reset button for 5 seconds.

2

A long beep will sound, followed by the message: "Successful."

2. Register Master Password

1

Press the * and # buttons in sequence.

2

Enter administrator information.

3

Input the default master password: 123456

4

Press 1 for Administrator Settings
Press 2 for User Settings
Press 3 for System Settings
Press 4 to Reboot the System

Press 1

5

Press 1 to Add Administrator
Press 2 to Delete Administrator
Press 3 for Network Settings

Press 1

6

To add an administrator, enter a new 6-12 digit password and press # to confirm.

7

Please enter again

Re-enter the same password and press # to confirm.

8

You will hear: "00x, Successful! Input unlock information..."

You may now continue to add a master card or another password.

Notice:

- You can register an administrator using a password, fingerprint, or RFID card, based on your preference. The system allows up to 9 administrators.
- Press # to confirm and * to go back to the previous step. If there is no activity for 10 seconds, the lock will automatically exit the settings mode.
- After 5 consecutive incorrect unlock attempts, the keypad will lock for 30 seconds and will not respond to any input during that time.

3. Delete Master Password

1

Press the * and # buttons in sequence.

2

Enter administrator information.

3

Input the master password (e.g., 654321).

4

Press 1 for Administrator Settings
Press 2 for User Settings
Press 3 for System Settings
Press 4 to Reboot the System

Press 1

5

Press 1 to Add Administrator
Press 2 to Delete Administrator
Press 3 for Network Settings

Press 2

6

Enter the serial number of the administrator you wish to delete (e.g., 003) and press # to confirm.

7

"Successful!"

You can now continue to add a master card or password if needed.

4. Register User Password

1

Press the * and # buttons in sequence.

2

Enter administrator information.

3

Input the master password (e.g., 654321).

4

Press 1 for Administrator Settings
Press 2 for User Settings
Press 3 for System Settings
Press 4 to Reboot the System

Press 2

5

Press 1 to Add User
Press 2 to Delete User

Press 1

6

To add a user, enter a 6-12 digit password and press # to confirm.

7

Re-enter the same password and press # to confirm.

8

"01x, Successful!"

User password registered. You can continue adding more user passwords if needed.

5. Delete User Password

- Press the * and # buttons in sequence.
- Enter administrator information.
- Input the master password (e.g., 654321).
- Press 1 for Administrator Settings
Press 2 for User Settings
Press 3 for System Settings
Press 4 to Reboot the System
Press 2
- Press 1 to Add User
Press 2 to Delete User
Press 2
- Enter the user password (6-12 digits) you want to delete and press # to confirm.
- Press 1 to Delete by Number (to delete a specific user)
Press 2 to Delete All (to remove all user passwords)
- "Successful!"
You can now continue deleting other user passwords if needed.

6. Register User Card

- Press the * and # buttons in sequence.
- Enter administrator information.
- Input the master password (e.g., 654321).
- Press 1 for Administrator Settings
Press 2 for User Settings
Press 3 for System Settings
Press 4 to Reboot the System
Press 2
- Press 1 to Add User
Press 2 to Delete User
Press 1
- To register a user card, touch the RFID card to the sensor area.
- "01x, Successful!"
Card registered. You can continue adding more user cards if needed.

7. Delete User Card

- Press the * and # buttons in sequence.
- Enter administrator information.
- Input the master password (e.g., 654321).
- Press 1 for Administrator Settings
Press 2 for User Settings
Press 3 for System Settings
Press 4 to Reboot the System
Press 2
- Press 1 to Add User
Press 2 to Delete User
Press 2
- To delete a user card, touch the RFID card to the sensor area.
- "01x, Successful!"
Card deleted.
You may continue deleting other user cards if needed.

8. Register User Fingerprint

- Press the * and # buttons in sequence.
- Enter administrator information.
- Input the master password (e.g., 654321).
- Press 1 for Administrator Settings
Press 2 for User Settings
Press 3 for System Settings
Press 4 to Reboot the System
Press 2
- Press 1 to Add User
Press 2 to Delete User
Press 1
- To register a fingerprint, press your finger on the sensor area 4 times.
- "01x, Successful!"
Fingerprint registered.
You can continue adding more user fingerprints if needed.

9. Delete User Fingerprint

- Press * and # button by sequence
- Input administrator information
- Enter master password such as: 654321
- Press 1 For admin setting
Press 2 For user setting
Press 3 For system setting
Press 4 for reboot system
Press 2
- Press 1 to Add User
Press 2 to Delete User
Press 2
- Press 1 to Delete by Number
Press 2 to Delete All
Press 1
- To delete by number, enter the user number (e.g., 010) and press # to confirm.
OR
To delete all fingerprints, press 2.

10. System Setting

- Press the * and # buttons in sequence.
- Enter administrator information.
- Input the master password (e.g., 654321).
- Press 1 for Administrator Settings
Press 2 for User Settings
Press 3 for System Settings
Press 4 to Reboot the System
Press 3
- Press 1 for Voice Settings
Press 2 for Mode Settings
Press 3 for Language Settings
Press 4 for Time Settings
- Press 1 to enable or disable voice prompts
Press 2 to select between single or combination unlock modes
Press 3 to choose language (e.g., English)
Press 4 to Adjust lock timing

You can customize settings like unlock type, language, lock timing, and user numbers to suit specific requirements.

11. Reset Settings

- Press the * and # buttons in sequence.
- Enter administrator information.
- Input the master password (e.g., 654321).
- Press 1 for Administrator Settings
Press 2 for User Settings
Press 3 for System Settings
Press 4 to Reboot the System
Press 4
- Re-enter the administrator information.
- Enter the master password again. You will hear the voice prompt: "Successful"
Keypad numbers 1-3-5-7-9 will flash three times.

Passage mode

Activate: Admin unlocks the door (Password, RFID, or fingerprint) Press 5 + #. Lock stays unlocked for a set time. admin can enter via password, RFID, fingerprint, or by pressing *. Deactivate: Unlock the door again using any admin rights or press "*" button.

9 App Setting

Download the OzoLife app from the Apple App Store or Google Play Store. You can also scan the QR code below to download the app directly.

DOWNLOAD NOW

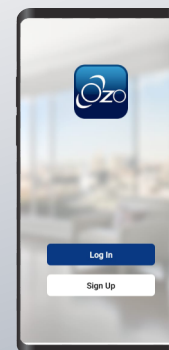


OzoLife iOS

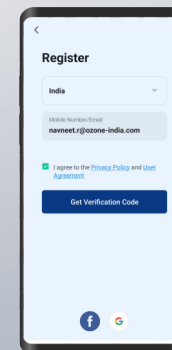


OzoLife Android

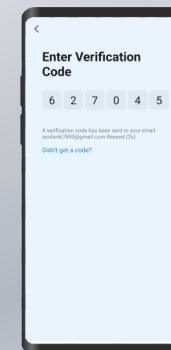
You can create an account using your email address or mobile number.



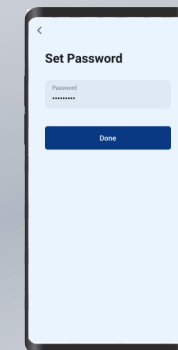
Tap Sign Up



Enter your mobile number or email address to receive a verification code

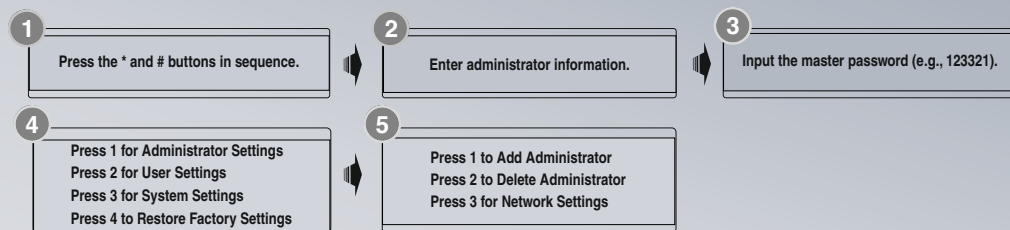


Enter the verification code sent to your email or mobile



Set your password and log in

Network Settings



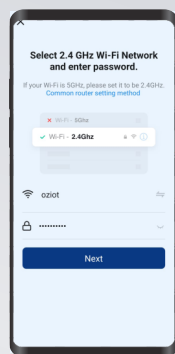
Network Settings

Open the OzoLife app and select the Wi-Fi Lock option under the Digital Locks section. Ensure the privacy button is in the unlocked position, Wi-Fi configuration will not work if the lock is engaged.



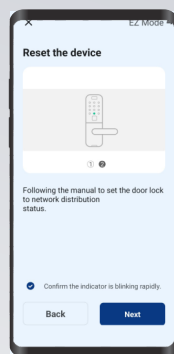
Step 1

Select "Lock (Wi-Fi)" from the "Digital Locks" menu in the app.



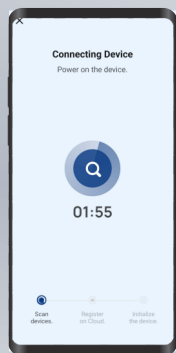
Step 2

Enter your Wi-Fi password and tap the "Next" button to proceed.



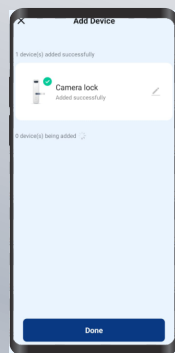
Step 3

Ensure that the number 5 is blinking rapidly, then tap the "Next" button.



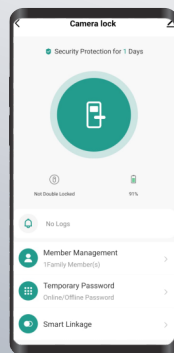
Step 4

Scan for the device using the app.



Step 5

The device has been successfully added.



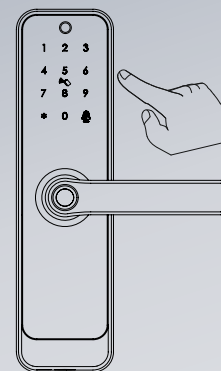
Step 6

You can edit the lock's name from this interface.

Remote Unlock & Two-Way Audio Function



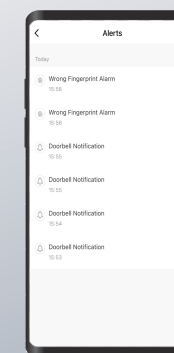
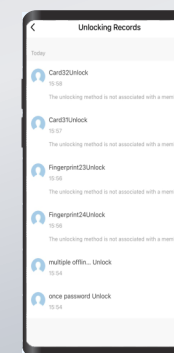
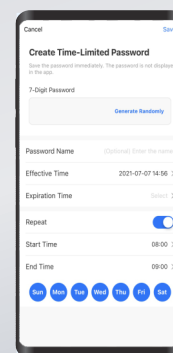
When a visitor presses the bell (#) button, a remote unlock request is sent to the administrator via the app (as shown in the image). You can choose to "Agree" to unlock the door or "Reject" to deny the request. For added safety, you can tap "Click" to activate the two-way audio function. This allows you to speak with the visitor and verify their identity, without needing to open the door.



To hear audio speaking, please click on the "Click" button.

Online Password Function

When a visitor arrives at your office or home, you can generate a temporary password with a specific validity period. Follow the steps below to create one. You can also view the unlock history in the app for added tracking and control.

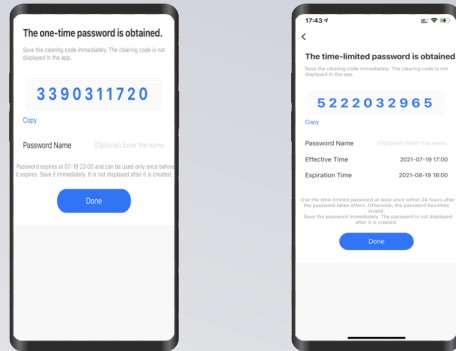


Offline Password Function

Offline passwords can be of two types: one-time passwords and time-limited passwords.

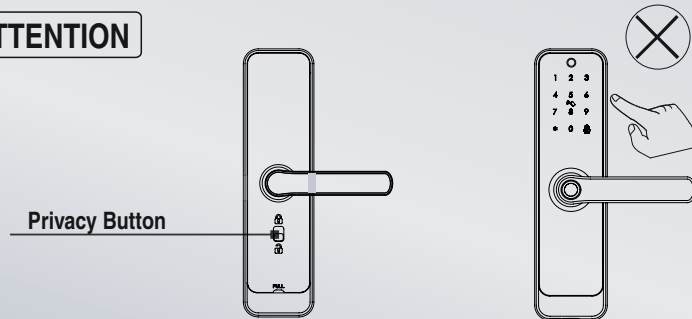
- A one-time password is valid for 6 hours. Follow the steps below to generate it.
- A time-limited password remains valid for 24 hours before expiring.

Note: Make sure to use the password on the lock before it expires to ensure it works correctly.



Note: When the lock is in deadlock mode, offline passwords (both one-time and time-limited) will not work. Only an administrator, using a fingerprint, password, or RFID card, can unlock the door in this mode.

⚠ ATTENTION



FAQ

Q1: Why is the lock always open after I installed it on the door?

A: The lock comes in a default open state from the factory. This allows users to unlock the door during installation, even without the mechanical key.

To activate the lock, insert 4 AA alkaline batteries. Once powered on, the motor will engage and the lock will automatically close after 5 seconds.

Q2: What type of battery should I use?

A: Use 4 AA alkaline batteries only. Do not mix old and new batteries, and avoid using Zn/Mn (zinc-manganese) batteries.

Q3: I left my door open and need to change the lock handle. Can you guide me?

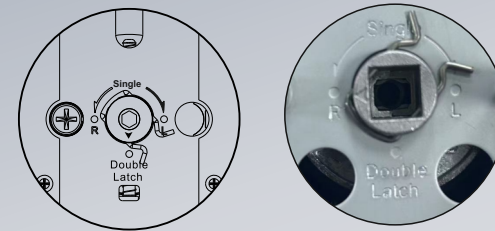
A: The default setting for our smart lock with a single latch is configured to open on the right.

To change the handle direction for both front and back panels, refer to Page 3 and Page 4 of the manual.

Make sure the arrow points to "L" for correct installation.

Q4: I changed my handle, but the door can't be unlocked from the outside, it only opens when I pull it upward. Why?

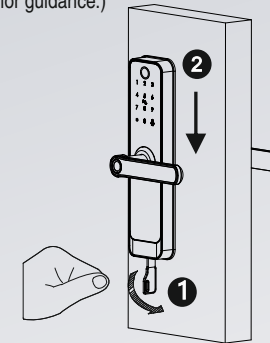
A: Make sure the arrow is pointing to the Double Latch position on the clutch mechanism. This setting is essential for correct unlocking from the outside.



Q5: I inserted the manual key and turned it, but the door remained locked. What should I do?

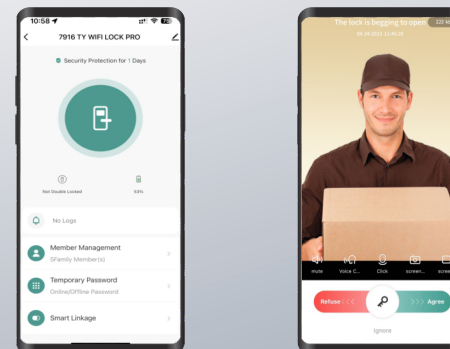
A: After inserting and turning the key, you must press the handle to unlock the door.

(Refer to the image below for guidance.)



Q6: I'm unable to unlock the door using the app, the unlock icon doesn't respond when I press it.

A: This is a non-live communication lock with Wi-Fi. To trigger remote unlocking, the visitor must press the "#" button on the lock. Once triggered, the administrator can slide the unlock bar or tap "Click" to activate two-way audio before unlocking.



WARRANTY

BY USING OZONE PRODUCT YOU ARE AGREEING TO BE BOUND BY THE TERMS OF THE OZONE (2) YEAR LIMITED WARRANTY ("WARRANTY") AS SET OUT BELOW.

Ozone Secutech Pvt. Ltd. the "Warrantor" extends the following Limited Warranty to the Purchaser of this Product for a period of 2 Years commencing on the date of Purchase from the Company or its authorized dealer.

Ozone warrants to the Purchaser that the products manufactured by it are free from any defects in Material or Workmanship. . If, after initial installation, any of the parts should become defective, the Warrantor will repair or replace the product, at its own discretion, in accordance with this Limited Warranty. This Limited Warranty shall apply only when the lockset is properly installed in accordance with local codes, ordinances and regulations, the printed instructions provided with it.

This Limited Warranty and Remedies set forth, to the extent permissible by law, are exclusive and in lieu of all/any other warranties, remedies and conditions, whether written or Oral, Express or implied, provided by the Company.

TERMS AND CONDITIONS

- This warranty is applicable from the date of purchase on the original Invoice.
- Surface Finish/shade of the Product are not covered under this warranty.
- Replaced Parts/Products shall be the sole Property of the Company.
- In case of a product that requires Installation, Damage to the Product on Non-Operation of Product due to effect of weather are not covered under this Warranty.
- Any tempering with the Product by combining with products/parts of other Manufacturers shall render the Warranty invalid.
- This warranty excludes every condition/liability not expressly set out herein.
- Ozone may restrict warranty service for product to the country where Ozone or its Authorized Distributors originally sold the device.
- No Ozone authorized seller, agent, or employee is authorized to make any modification, extension, or addition to this Warranty.
- If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.
- This warranty is subject to an inspection by the manufacturer to verify the claims.
- The warranty does not cover products not fully paid for.
- Decisions of the company on the admissibility of claims under the warranty would be final and binding.
- The company reserves the right to amend the terms and conditions set out in this warranty without notice.

CLAIM PROCEDURE

- The customer must present the signed and sealed warranty card together with the original invoice.
- In case of Replacement, the Original warranty card must be returned with the defective goods and the customer shall receive a fresh Warranty Card with the replacement that shall have the remaining period of warranty from date of Original Invoice.
- To avail the warranty, the customer can call the Company Helpline No: +91-9310012300
- The customer will have to deliver the defective product to the nearest Service provider of Ozone.
- In case a technician is required to visit the place of installation, after registration of a request for Service, the prevailing price list would be applicable if the location is within the Municipal Limits of the city/town.
- In case a technician is required to visit the place of installation, after registration of a request for Service, the Company's dealers nexus, travelling and other incidental expenses shall be payable by the customer, if the location is beyond the Municipal Limits of the city/town.

DISCLAIMER/LIMITATIONS

- This limited warranty is the only warranty provided by the Company, thereby, all implied warranties including Merchantability and Fitness for a Particular Purpose are disclaimed. expenses shall be payable by the customer, if the location is beyond the Municipal Limits of the city/town.
- In no event shall the company be liable for incidental or consequential damages and lost profits, considered to be arising out of product, its installation, or usage.
- The liability of Ozone is limited to the price paid for the affected Ozone product or component.
- The customer shall be completely accountable and responsible for Battery Replacement as well as keeping emergency key safe and available.
- This warranty does not cover Cosmetic Damages including breakage of Door in case of need if the Keys/Passcodes are lost by the Customer.
- Warranty on the product would not be applicable under the conditions that fall out of its scope, including but not limited to:

- ➔ Misuse/Mishandling of the project due to Customer's negligence/improper installation or application.
- ➔ Failure to follow instructions as noted in the manual or tampering/repair through Unauthorized service provider.
- ➔ Installation with unapproved accessories.
- ➔ Cases of damage to plastic Parts damage, including but not limited to scratches, dents etc.
- ➔ Modification of the product or any alteration of any part or component thereof.
- ➔ Cases of seepage of liquids/chemicals, Short Circuit, Physical Damage, wrong/improper Installation and Battery Drainage or any other type of Intrusion.
- ➔ Damage due to accidents like fire/Robbery/self-inflicted breakage etc. resulting from incidents beyond the company's control.
- ➔ Damages due to harsh Environmental Conditions like direct sunlight/humidity/vibrations etc.
- ➔ Damage due to third party peripherals.
- ➔ Damage due to excessive pressure or inappropriate cleaning tools/equipment.

- Damages not involving defective workmanship or materials are expressly excluded from the scope of coverage under this warranty
- This warranty is applicable only to the first end user and is non-transferable with any subsequent resale of the product.

WARRANTY CARD



CUSTOMER DETAIL			
Name		Address	
Mobile No.			
E-Mail Id			
City		Landmark	
State		Pin Code	

PRODUCT PURCHASE DETAIL				
Digital Door Lock			Dealer Name & Address	
Model No.				
Online / Offline			Installation Address	
Serial No.				
			Invoice no.	
			Total Qty.	

Serial No.	Floor No.	Flat No.	Warranty No.	Remarks

Customer Signature:

Technician Signature:

Date: