

USER MANUAL

OZ-FDL-02 LIFE LITE 

SMART DOOR LOCK



Note:

- Please carry the mechanical key with you or put it in an outdoor safe place for any emergency use.
- Read this manual carefully before installation and keep it safe, for future reference.



Scan QR
Code to
access
website



DOWNLOAD NOW



Fingerprint



Password



OzoLife
Mobile App



Emergency
Key



RFID
Card



Doorbell

www.ozone-india.com

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INTRODUCTION

Thank you for purchasing our product. Please read through the manual prior to using the product. This manual contains product warranty. Please fill up the warranty card with details, contact information and data of installation to receive warranty. Product features and design may change without prior notification in order to improve product quality.

This images contained in this manual are only reference used for description and instruction and its types and colors may differ in accordance with the product model.

Safety caution



Prohibited

Do not directly spray water when cleaning the product.

Water coming through into the product causes malfunction or abnormal operation.



Prohibited

Do not dismantle the product yourself. it may cause malfunction of product.

If you dismantle the product yourself, the product may not function as it should.



Caution

Do not place inflammable such as gas lighter near the product.

It may cause malfunction or abnormal operation.



Caution

Completely block holes on door after product installation.

There is a risk of intrusion through door holes.



Caution

Do not use the product at places exposed to water.

Since the product does not have water and dust proof structure, it may cause product malfunction due to short circuit.



Prohibited

Do not use the product in place with direct sunlight or high temperature.

If may cause malfunction or abnormal operation.



Prohibited

Do not install the product at place where water, snow or rain can come through.

If may cause malfunction or abnormal operation.



Prohibited

Do not impact on or alter the product.

If may cause malfunction or abnormal operation.



Caution

Replace all batteries with new one when changing batteries.

If old batteries are used with new ones, product life span cannot be guaranteed



Caution

Use alkaline battery only.

Using rechargeable battery may cause product malfunction.

⚠ Caution

Since the product is key less door lock, a part of door lock may get damaged in case of malfunction. user needs to be familiar with hoe to use manual closing and opening device in case of emergency.

1. Voltage: DC6V
2. Be cautious that reverse installation of batteries may cause liquid leakage or a burst.
3. When battery is discharged, replace all batteries and DO NOT use batteries with new one.
4. Sensor operation temperature: 60°C (±10°C)

INTRODUCTION

Special note before installation

- Necessary safety measures need to be insured before starting the installation to prevent damage to assets and person.
- Accuracy of the door preparation is a critical parameter for the proper door installation, lock functioning and security of the product.
- Any kind of deviation from the given specs and misalignments etc can cause performance and security breach.
- The product images shown in this document are for reference & representation purpose only & actual product may differ from these.
- Check for leveling & alignment of doors before installation of the product.

Do's

- Admin/Master should always to be used by the main owner of the house and can be activated or deactivated by him only.
- Always change the default factory password in the applicable models immediately after the installation is complete.
- Inserting batteries in the wrong direction or wrong polarity in the battery compartment may lead to fluid tears or ruptures so always make sure you inserted the batteries as per right polarity which matches the product's polarity (+/-)
- Always keep the master pass-code safe and in the case of forgotten master pass-code please contact our help line number for further assistance.
- Please keep mechanical key safe as these can not be reproduced and in case of lost key's contact our help line number for further assistance.
- Always use a soft and dry cloth to clean the product.
- Replace all old batteries with new one when changing batteries. using old batteries in combination with new one can cause product malfunctioning.
- Use alkaline batteries only.
- Using rechargeable batteries may cause product malfunction.

Don't's

- Do not dismantle the product by yourself, always take help of the certified service technician for dismantling the product as improper handling may cause damage to the product resulting malfunctioning of it.
- Do not insert batteries with revers polarities, always check and ensure proper polarity of batteries inline with product polarity while inserting it into the product as any mismatch can result in liquid leakage or rupture.
- Do not install, disassemble or repair the product without the help of a certified service technician.
- Do not give excessive impact force on the product.
- Do not directly spray water when cleaning the product. water coming through into the product causes malfunction or abnormal operation.
- Do not install the product in an area which is directly exposed to the external environment.
- Do not let dew condensation enter into the product as it may cause product malfunction if certain level of moisture enter into it, so make sure to remove any source of dew condensation through periodic ventilation or paper weather stripping.

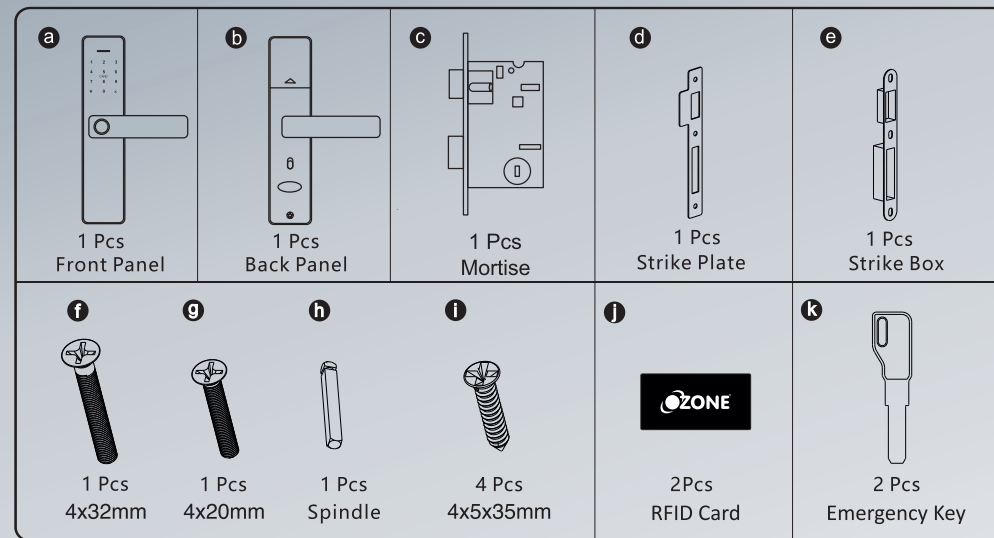
User instruction

- Please read all the safety & operating instructions before the product installation.
- To ensure continuous access security, change your pin code regularly.
- only use new batteries & beware of potential battery leakage which may damage/malfunction the product.
- Replace all batteries when prompted to do so by the automatic low battery indication and do not re-use any of the batteries.
- Installation must be done by a ozone service professional.
- Dis-assembly, attempted repair, rework or reverse engineering are prohibited without written consent & approval of ozone except for normal installation of the product by a designated service professional.
- Clean the product only with a dry micro fiber cloth.
- Do not insert or press any of the buttons with pin or sharp objects.
- Do not use this product for not rely on this product for any purpose other than those of a digital door lock as described in this guide.
- This product has not been tested for external use. avoid any contact with water.
- This product was designed for use in weather protected outdoor and indoor areas and for domestic application only.
- Do not expose the product to strong shocks or vibration.
- Keep the filled-out warranty certificate and voice, as it required for processing all warranty requests.
- The information in this user guide is subject to change without notice.

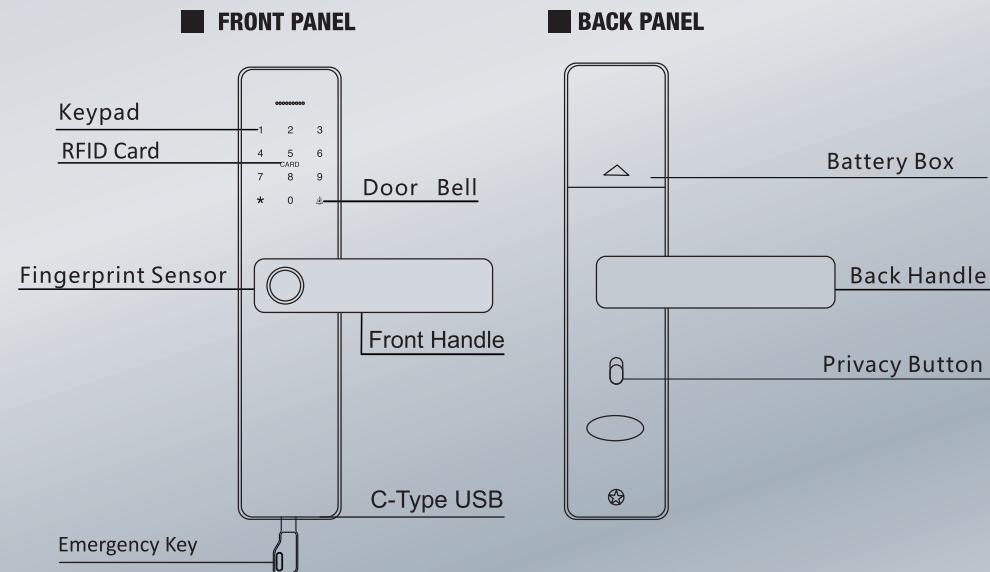
This product must be installed by a ozone professional. In case of defects resulting from installation by other than ozone professional, product warranty will be void. Ozone reserves the right to charge on out of warranty product.

1 PACKING ACCESSORIES

Please check the packaging box and accessories when you get the lock in hand.



2 PRODUCT OVERVIEW



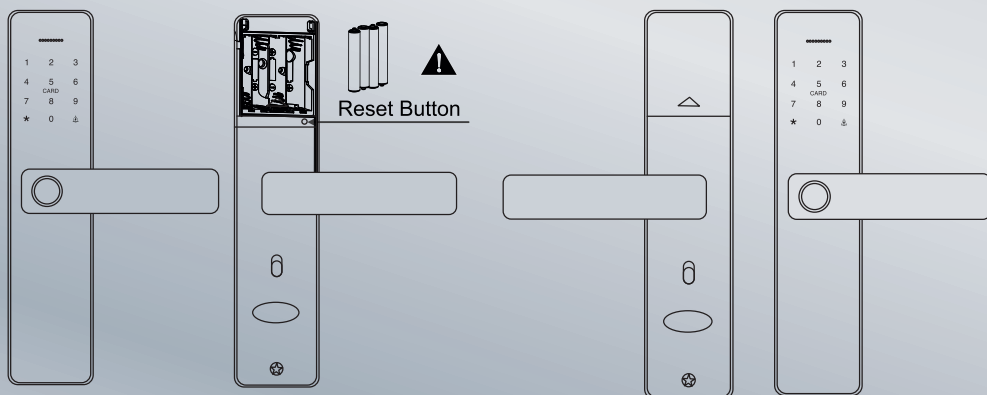
3 SYSTEM INTRODUCTION

Material	Aluminum Alloy,ABS
Available Color	Black
Door Thickness	30-65mm
Battery Life	3500 times normal unlock (6-9 months)
Power Supply	DC6V: 4pcs AAA alkaline battery
Static Current	≤50uA
Dynamic Current	<200mA
Unlock Way	OzoLife App, Fingerprint, RFID Card, Password & Emergency Key
Unlock Time	1~1.5 seconds
Working Temperature	-20~50 degree
Working Humidity	10%~95%
Factory Password	Factory master password:123456,after configuration,it will be invalid
Available Mortise	45*85mm
Virtual Password	Available
User Capacity	RFID Card+Password+Fingerprint: 300 groups,9 groups administrators.

4 RESET TO FACTORY STATE

⚠ Attention

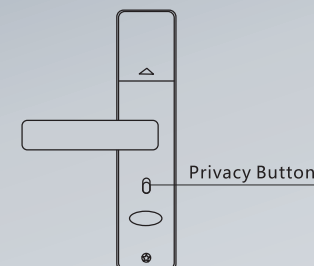
There is one reset button on the back of rear panel, you can press & hold this button for 5 second with sound, then the lock is under factory state, you can confirm press #.



PRIVACY LOCKING FUNCTION

⚠ Attention

There is a privacy button located on the back panel. You can pull this button upward while hearing the sound "Locked" to activate the privacy locking function. Once activated, only the administrator will be able to access the door. Any other user's password or RFID card will be invalid. You can also pull the button downward while hearing the sound "Unlocked" to cancel privacy locking function.



PRODUCT FEATURES

- Multiple ways to access: Fingerprint, Password, RFID card, Ozolife app & Emergency key.
- Fingerprint: Advanced semiconductor sensors with 360 scanner.
- Anti-Theft Password: Keypad with code scrambling feature. Before correct password user can input 12 digital which can avoid password peeping.
- Dual combination mode: Fingerprint mode (Admin + common user), fingerprint + password, fingerprint + RFID card, password + RFID card mode, After this setting dual combination will be required to access the lock at same time to open the door, which suitable for high security access.
- Admin /User management: Master has the right to make different user. Lock can have 9 master users (can be fingerprint, password or RFID card). Total user capacity is 300.
- Door Bell: When lights are off “#” can be used as door bell.
- External power supply: Can use power bank with 5V for emergency power supply.

Remark:

- 1 After installation of lock please reset lock to factory default mode.
- 2 Handle is the key part for opening and closing door, and its flexibility ratio directly influences the usage of door lock, hence, don't hang articles on handle.
- 3 Gently press fingerprint on the fingerprint sensor for registration of fingerprint. Please don't press with great force to prevent scratching the fingerprint sensor.
- 4 This lock uses 4 AAA high-energy alkaline batteries (1.5V). When it prompts "the voltage is low, please replace battery" for the first time, the door can be opened for about 100 times as per different battery capacities; At this time, the battery should be replaced promptly to avoid inconvenience due to the exhausted battery.
- 5 After continuous 5 times wrong fingerprint, RFID card or Password usage lock will be locked for 90 seconds.

5 INFORMATION AND SAFETY WARNINGS:

This manual is designed to assist you in understanding the functions and uses of our OZ-FDL-02 LIFE LITE lock. It is important that you carefully read and follow the instructions, as well as take note of any important information throughout this manual. Before using the lock, please refer to this manual. Should you have any questions that are not answered in this manual or require non-routine service, please contact our customer service hotline or send us an inquiry through our FAQ section.

GENERAL USAGE

- "This lock should only be utilized as per the instructions provided in this manual."
 - This lock should only be used in accordance with the manual. Please verify that all parts of the lock are present. If you find any missing parts, please contact our service representative.
 - "When the lock is in its factory default state, the password that it comes with is 123456."
-
- There is a protective film on the front touch panel. If the film is scratched, please remove it.
 - Please use four AAA alkaline batteries. Do not mix old and new batteries. Never insert anything other than batteries as described in this manual.
-
- Before beginning installation, please ensure that all surfaces are flat and level. Installation on a door or surface with any types of deformity such as gaps or warping may cause the lock to malfunction or fail to operate entirely.
 - When cleaning the lock, avoid applying any cleaner directly to it. Instead, use a soft, non-abrasive cloth dampened with clean water or mild cleaner.
 - Potential shock warning: Do not allow water or any other liquids to come in contact with the electric parts of the lock.

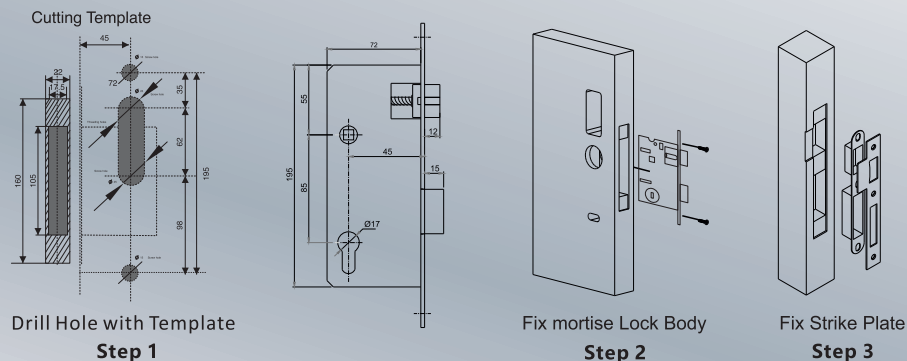
6 WE ARE GETTING READY TO BEGIN THE INSTALLATION PROCESS.

6.1 LINE DRAWING

To mark the spot for a hole on a door, follow these steps:

1. Draw a horizontal line in the center of the door, both inside and outside, at a height of 1 meter from the ground.
 2. Fold the hole template so that the center line of the handle aligns with the horizontal center line on the door.
 3. Once aligned, draw the hole lines on the front and side of the door, using the template as a guide.
- I hope this helps! Let me know if you have any questions.

DRAWING CENTER LINE



OPERATION

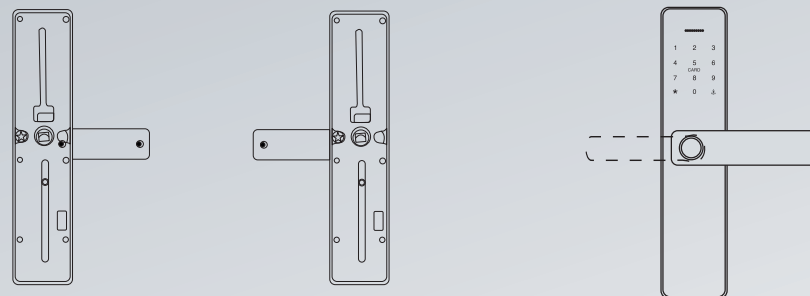
7 INSTALLATION

7.1 "PLEASE TURN THE FRONT HANDLE."

Front panel:

Instructions: Please adjust the handle to match the direction of the door opening as indicated on the front panel.

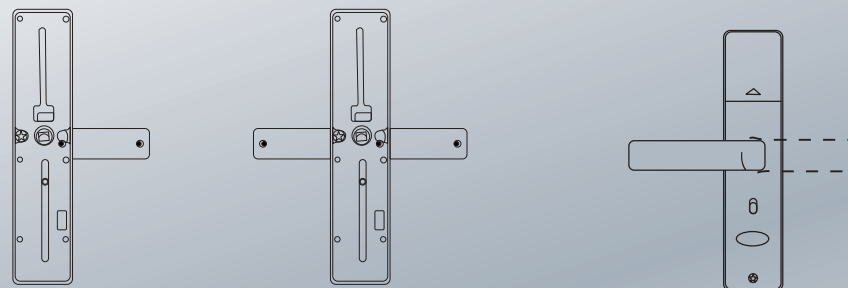
1. Loose one screw.
2. To ensure proper functioning of the door, adjust the handle direction as per the direction of the door opening.
3. After adjusting the handle direction, remember to reinstall the screw.



1. Loose one screws
2. To open the door, turn the handle towards the left. To open the door from the other side, turn the handle towards the right.
3. Please reinstall the screw after you have adjusted the direction.

Back panel:

1. Loosen one screw.
2. Change the handle direction to match the door opening direction.
3. Reinstall the screw after adjusting the handle direction.

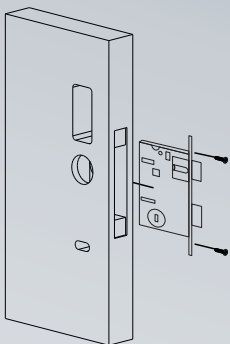


1. Loose one screws
2. Left open the handle towards the left, right open the handle towards the right.
3. After adjusting the direction, please make sure to reinstall the screw.

8 INSTALLATION THE LOCK

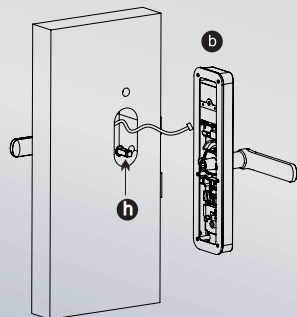
8.1 ASSEMBLE THE MORTISE

"Insert the mortise © into the slot that has been drilled as per the temple's specifications."



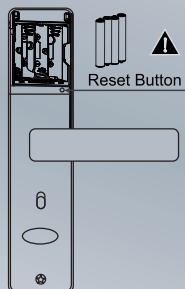
8.3 CONNECT THE CABLE

Insert the spindle into the mortise, thread the cable through the hole and connect it to the PCB board.



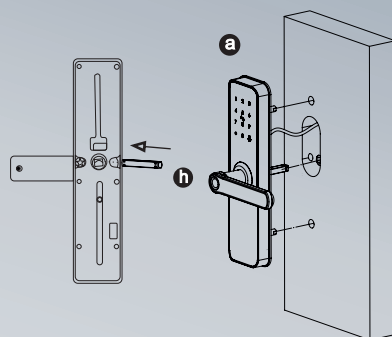
8.5 ASSEMBLE THE BATTERY BOX

Please insert four pieces of AAA alkaline batteries into the battery compartment and securely attach the battery box cover.



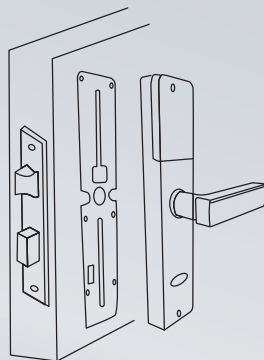
8.1 ASSEMBLE THE FRONT PANEL

7.2.1 Press the spindle (h) firmly into the handle hole,
7.2.2 Then secure the front panel (a) on the door and thread the cable through the hole.



8.4 FIXING THE BACK PANEL

"Fasten the back panel to the front panel using the two long screws."



8.6 ADJUST THE LOCK PANEL

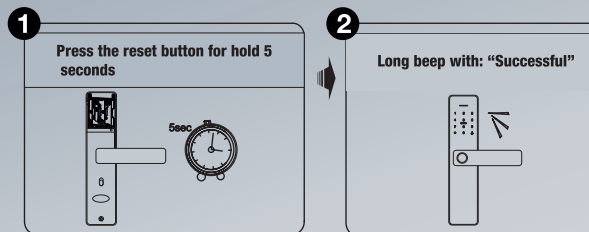
After installation, adjust lock panel/screw tightness. Test password 123456. Turn key, then press handle to open.



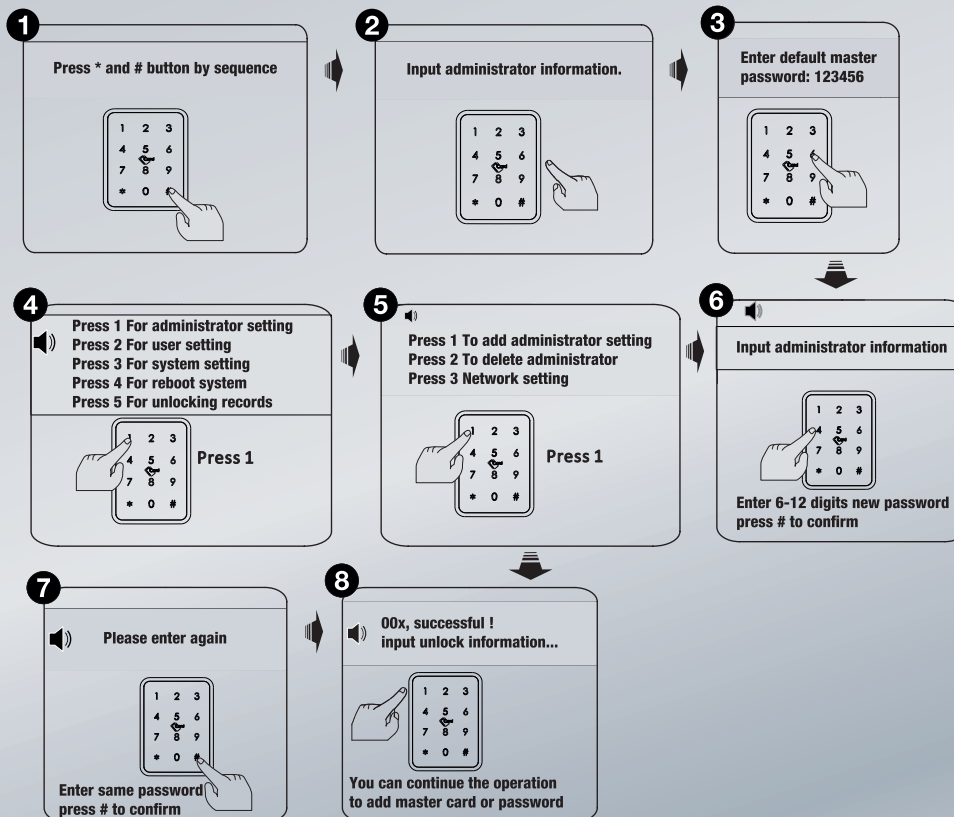
OPERATION STEPS

Please enroll the master password/RFID card/fingerprint before using this lock. Follow the steps below:

1. INITIALIZATION



2. REGISTER MASTER PASSWORD



- ⚠ Notice: The administrator can be password / fingerprint or RFID card, you can set according to your own requirement, total 9 administrator.
- ⚠ Notice: Press # key to confirm, press * to back to previous step, lock will exit the setting if there is no operation during 10 seconds.
- ⚠ Notice: After 5 times wrong unlock, the keypad will be locked for 30 seconds, there is no reaction for any operation during these time.

3. DELETE MASTER PASSWORD

- Press * and # button by sequence
- Input administrator information
- Enter master password such as: 654321
- Press 1 For administrator setting
Press 2 For user setting
Press 3 For system setting
Press 4 For reboot system
Press 5 For unlocking records
- Press 1 To add administrator setting
Press 2 To delete administrator
Press 3 Network setting
- Input number confirm by # key
Enter serial no. like 003
press # to confirm
- Successful !
You can continue the operation
to add master card or password

4. REGISTER USER PASSWORD

- Press * and # button by sequence
- Input administrator information
- Enter master password such as: 654321
- Press 1 For administrator setting
Press 2 For user setting
Press 3 For system setting
Press 4 For reboot system
Press 5 For unlocking records
- Press 1 To add user
Press 2 To delete user
- Input unlock information
Enter 6-12 digits password
press # to confirm
- Please input again
Enter same password
- 01x, successful !
input unlock information.
You can continue the operation
to add user password

5. DELETE USER PASSWORD

- Press * and # button by sequence
- Input admin information
- Enter master password such as: 654321
- Press 1 For administrator setting
Press 2 For user setting
Press 3 For system setting
Press 4 For reboot system
Press 5 For unlocking records
- Press 1 To add user
Press 2 To delete user.
- Input unlock information
Enter 6-12 digits password
press # to confirm
- Press 1 To delete number
Press 2 To delete all
You can choose to press 1 or 2 to
delete single user or all users
- Successful !
Enter number, confirm by # key
You can continue the operation
to delete user password

6. REGISTER USER CARD

- Press * and # button by sequence
- Input administrator information
- Enter master password such as: 654321
- Press 1 For administrator setting
Press 2 For user setting
Press 3 For system setting
Press 4 For reboot system
Press 5 For unlocking records
- Press 1 To add user
Press 2 To delete user.
- Input unlock information
Touch RFID card to the induction
area
- 01x, successful !
input unlock information.
You can continue the
operation to add user card

7. DELETE USER CARD

- Press * and # button by sequence
- Input administrator information
- Enter master password such as: 654321
- Press 1 For administrator setting
Press 2 For user setting
Press 3 For system setting
Press 4 For reboot system
Press 5 For unlocking records
- Press 1 To add user
Press 2 To delete user.
- Input unlock information
Touch RFID card to the induction area
- 01x, successful !
input unlock information.
You can continue the operation to delete other user card

8. REGISTER USER FINGERPRINT

- Press * and # button by sequence
- Input administrator information
- Enter master password such as: 654321
- Press 1 For administrator setting
Press 2 For user setting
Press 3 For system setting
Press 4 For reboot system
Press 5 For unlocking records
- Press 1 To add user
Press 2 To delete user.
- Input unlock information
Press your finger on the sensor area 4 times
- 01x, successful !
input unlock information.
You can continue the operation to add user fingerprint

9. DELETE USER FINGERPRINT

- Press * and # button by sequence
- Input administrator information
- Enter master password such as: 654321
- Press 1 For administrator setting
Press 2 For user setting
Press 3 For system setting
Press 4 For reboot system
Press 5 For unlocking records
- Press 1 To add user
Press 2 To delete user.
- Press 1 To delete number
Press 2 To delete all
- Please enter number confirm by # key
You can enter the number like 010 to delete the user
- Press 2 to delete all

OR

10. SYSTEM SETTING

- Press * and # button by sequence
- Input administrator information
- Enter master password such as: 654321
- Press 1 For administrator setting
Press 2 For user setting
Press 3 For system setting
Press 4 For reboot system
Press 5 For unlocking records
- Press 1 For voice setting
Press 2 For mode setting
Press 3 For language setting
Press 4 for time system
- Press 1: You can disable or enable the sound tip.
Press 2: You can choose single mode unlock or combination unlock.
Press 3: Choose english
Press 4: Change lock time

You can customize settings such as unlock type, language, lock time, and lock number to accommodate special conditions.

11. RESET SETTING

- 1** Press * and # button by sequence
- 2** Input administrator information
- 3** Enter master password such as: 654321
- 4** Press 1 For administrator setting
Press 2 For user setting
Press 3 For system setting
Press 4 For reboot system
Press 5 For unlocking records
- 5** Input administrator information
- 6** Enter master password such tip: "Successful"
Keypad number: 1-3-5-7-9 flash 3 times.

12. UNLOCKING RECORDS

- 1** Press * and # button by sequence
- 2** Input administrator information
- 3** Enter master password such as: 654321
- 4** Press 1 For administrator setting
Press 2 For user setting
Press 3 For system setting
Press 4 For reboot system
Press 5 For unlocking records
- 5** It will tell you the unlocking history of the lock (including the frequency, exact time, and the access mode)

12 APP SETTING

Please download ozolife from either the apple store or google play.
You can also download the app directly by scanning the QR code below.

DOWNLOAD NOW

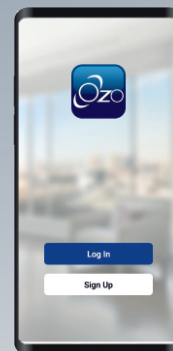


OzoLife iOS

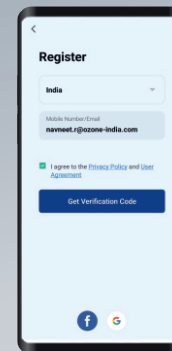


OzoLife Android

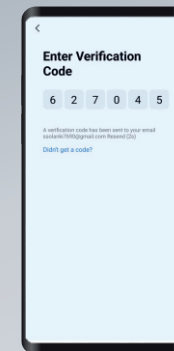
12.1 Please create an account using either your email or mobile number.



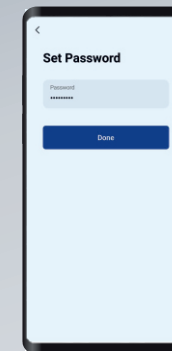
12.2.1 Sign up



12.2.2 Enter mobile or mail get verification code



12.2.3 Enter the code sent to your mail or mobile



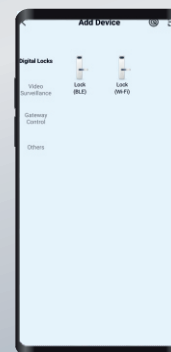
12.2.4 Set password and login

12.2 NETWORK SETTING

- 1** Press * and # button
- 2** Input Administrator information.
- 3** Enter Master password Such as: 123321
- 4** Press 1 to set administrators
Press 2 to set regular users
Press 3 for system settings
Press 4 to restore factory setting
- 5** Press 1 to add administrators
Press 2 to delete administrators
Press 3 network settings
- 6** Press 1 For hotspot connection
Press 2 For smart connection

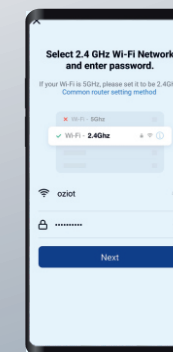
12.3 NETWORK SETTING

Please open the ozolife app and select the Wi-Fi lock option located under the "Digital Locks" section.
Please make sure the privacy button is in the unlock state. If it's locked, configuring the wi-fi connection won't be possible.



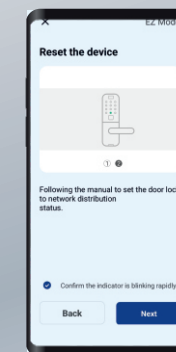
Step 1

Please select the "Lock (WiFi)" option from the "Digital Locks" menu.



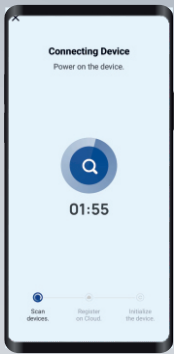
Step 2

Please type in the Wi-Fi password and click on the 'Next' button to proceed.

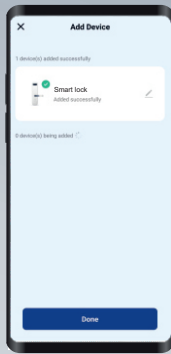


Step 3

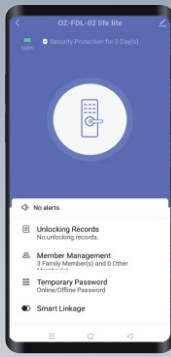
Please confirm that the number 5 is blinking rapidly, then click the "Next" button.



Step 4
Please perform a scan on the device.



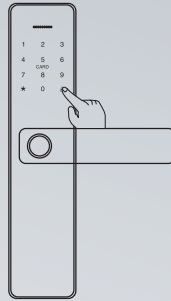
Step 5
"The device has been added successfully."



Step 6
The interface has the ability to edit the name of the lock.

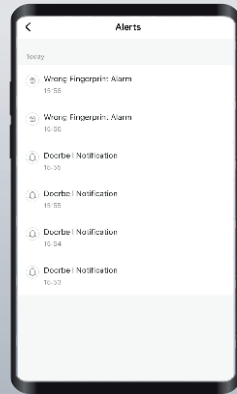
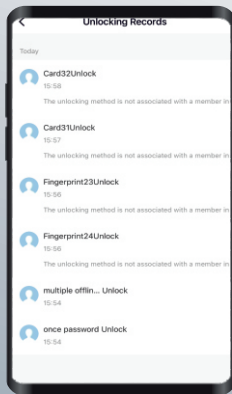
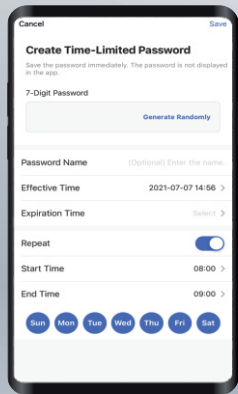
12.4 REMOTE UNLOCK REQUEST

When the visitor press the bell(#), there is one remote unlock request send to the administrator in the Ozolife app, you can press the "Agree" to unlock the door or reject to cancel the operation.



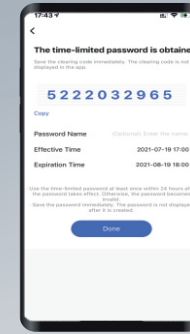
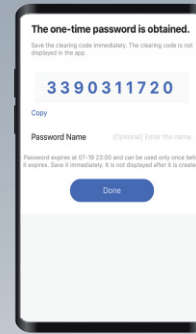
12.5 ONLINE PASSWORD FUNCTION

When a visitor comes to your office or home, you can generate a temporary password with a valid time period. Refer to the steps below. You can also check the unlock record in the app window.



12.6 OFFLINE PASSWORD FUNCTION

Offline type passwords can be of two types - one-time password and time-limited password. For generating a one-time password, you can follow the steps below. Please note that this password will only be valid for 6 hours. Alternatively, you can generate a time-limited password that will remain valid for 24 hours before it expires. It's important to use this password on the lock before it expires to ensure that it works properly.



The offline password type's one-time and time-limited passwords won't work during the privacy locking function. Only the administrator (Fingerprint/password or card user) can access during this state.

FAQ

- ① **How to read operation records?**
Open ozolife app than select the lock and enter records.
- ② **How to associate app user account with lock user number?**
Open "record" option on lock interface in app, select log record for user in lock for which you want to map with app user account, click on edit icon shown on right side of the record, select app user from shown list and Click on "Save" to affect changes
- ③ **User is not receiving "Remote Unlock" request on App or there is delay in receiving it.**
Make sure lock is connected to wifi network, is paired with ozolife app and internet is working. For better experience make sure the wifi signals are strong and signal strength is > - 60 dbm.
- ④ **Unable to register fingerprint.**
 - a) Check the fingers for dirt or wear. Also check the fingerprint sensor on the lock for dirt and oil stains, etc.
 - b) Check if the fingerprint sensor is working properly (Press any fingerprint on sensor to see if there is any response).
- ⑤ **Why is the smart lock consuming power faster than usual?**
 - a) Large standby power consumption.
 - b) Short circuit.
- ⑥ **After how many incorrect password attempts will the lock go in auto secure mode? For how long it will be in auto secure mode?**
Every time you enter a wrong password more than 5 times in a row, the keypad is locked for 90 seconds.

WARRANTY

BY USING OZONE PRODUCT YOU ARE AGREEING TO BE BOUND BY THE TERMS OF THE OZONE (2) YEAR LIMITED WARRANTY ("WARRANTY") AS SET OUT BELOW.

Ozone Secutech Pvt. Ltd. the "Warrantor" extends the following Limited Warranty to the Purchaser of this Product for a period of 2 Years commencing on the date of Purchase from the Company or its authorized dealer.

Ozone warrants to the Purchaser that the products manufactured by it are free from any defects in Material or Workmanship. . If, after initial installation, any of the parts should become defective, the Warrantor will repair or replace the product, at its own discretion, in accordance with this Limited Warranty. This Limited Warranty shall apply only when the lockset is properly installed in accordance with local codes, ordinances and regulations, the printed instructions provided with it.

This Limited Warranty and Remedies set forth, to the extent permissible by law, are exclusive and in lieu of all/any other warranties, remedies and conditions, whether written or Oral, Express or implied, provided by the Company.

TERMS AND CONDITIONS

- This warranty is applicable from the date of purchase on the original Invoice.
- Surface Finish/shade of the Product are not covered under this warranty.
- Replaced Parts/Products shall be the sole Property of the Company.
- In case of a product that requires Installation, Damage to the Product on Non-Operation of Product due to effect of weather are not covered under this Warranty.
- Any tempering with the Product by combining with products/parts of other Manufacturers shall render the Warranty invalid.
- This warranty excludes every condition/liability not expressly set out herein.
- Ozone may restrict warranty service for product to the country where Ozone or its Authorized Distributors originally sold the device.
- No Ozone authorized seller, agent, or employee is authorized to make any modification, extension, or addition to this Warranty.
- If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.
- This warranty is subject to an inspection by the manufacturer to verify the claims.
- The warranty does not cover products not fully paid for.
- Decisions of the company on the admissibility of claims under the warranty would be final and binding.
- The company reserves the right to amend the terms and conditions set out in this warranty without notice.

CLAIM PROCEDURE

- The customer must present the signed and sealed warranty card together with the original invoice.
- In case of Replacement, the Original warranty card must be returned with the defective goods and the customer shall receive a fresh Warranty Card with the replacement that shall have the remaining period of warranty from date of Original Invoice.
- To avail the warranty, the customer can call the Company Helpline No: +91-9310012300
- The customer will have to deliver the defective product to the nearest Service provider of Ozone.
- In case a technician is required to visit the place of installation, after registration of a request for Service, the prevailing price list would be applicable if the location is within the Municipal Limits of the city/town.
- In case a technician is required to visit the place of installation, after registration of a request for Service, the Company's dealers nexus, travelling and other incidental expenses shall be payable by the customer, if the location is beyond the Municipal Limits of the city/town.

DISCLAIMER/LIMITATIONS

- This limited warranty is the only warranty provided by the Company, thereby, all implied warranties including Merchantability and Fitness for a Particular Purpose are disclaimed. expenses shall be payable by the customer, if the location is beyond the Municipal Limits of the city/town.
- In no event shall the company be liable for incidental or consequential damages and lost profits, considered to be arising out of product, its installation, or usage.
- The liability of Ozone is limited to the price paid for the affected Ozone product or component.
- The customer shall be completely accountable and responsible for Battery Replacement as well as keeping emergency key safe and available.
- This warranty does not cover Cosmetic Damages including breakage of Door in case of need if the Keys/Passcodes are lost by the Customer.
- Warranty on the product would not be applicable under the conditions that fall out of its scope, including but not limited to:

- ➔ Misuse/Mishandling of the project due to Customer's negligence/improper installation or application.
- ➔ Failure to follow instructions as noted in the manual or tampering/repair through Unauthorized service provider.
- ➔ Installation with unapproved accessories.
- ➔ Cases of damage to plastic Parts damage, including but not limited to scratches, dents etc.
- ➔ Modification of the product or any alteration of any part or component thereof.
- ➔ Cases of seepage of liquids/chemicals, Short Circuit, Physical Damage, wrong/improper Installation and Battery Drainage or any other type of Intrusion.
- ➔ Damage due to accidents like fire/Robbery/self-inflicted breakage etc. resulting from incidents beyond the company's control.
- ➔ Damages due to harsh Environmental Conditions like direct sunlight/humidity/vibrations etc.
- ➔ Damage due to third party peripherals.
- ➔ Damage due to excessive pressure or inappropriate cleaning tools/equipment.

- Damages not involving defective workmanship or materials are expressly excluded from the scope of coverage under this warranty
- This warranty is applicable only to the first end user and is non-transferable with any subsequent resale of the product.

WARRANTY CARD



CUSTOMER DETAIL			
Name		Address	
Mobile No.			
E-Mail Id			
City		Landmark	
State		Pin Code	

PRODUCT PURCHASE DETAIL				
Digital Door Lock			Dealer Name & Address	
Model No.				
Online / Offline			Installation Address	
Serial No.				
			Invoice no.	
			Total Qty.	



Serial No.	Floor No.	Flat No.	Warranty No.	Remarks

Customer Signature:

Technician Signature:

Date: